

SIMPLE STEPS TO ICD-10 SUCCESS

Get on Track for ICD-10!

 ICD-10 Delay Callouts

 Hurdles

On Your Mark



- Ensuring ICD transition plan has full support/sign-off
- Conflicting initiatives (MU) and/or internal agendas

- ICD-10 delayed? Yes.
- MU Stage 2 and PQRS also delayed? No.
- CMS new ICD-10 deadline: 10/1/15
- Your new deadline: Now



- Establish your true ICD-10 preparedness status
- GAP analysis; IT assessment
- Workflow and roles evaluation
- Staff readiness assessment

- Get ICD-10 champions!
- Project leader; super users
- Create a training mix
- ONC Certified HIT 2014 Edition
- ICD-10 education programs

- Create ICD-10 transition teams:
- Physicians/clinicians/financials
- Develop strategic guidelines:
- Identify high-level action items
- HIT vendor/partner ICD-10 support

Get Set

- Engaging physicians in ICD-10 "key medical concepts" requirements
- No formal CDI program (start one!)



- Even if you slow down... don't stop
- More time for covered entities to prepare



- Monitor training and continuously improve workflow competencies
- Confirm most commonly used codes in your practice
- Engage HIT vendor beyond a vendor role... into partner role

- Iterative internal testing:
- 1st CPOE, then...
 - Clinical documentation and ICD-10
- External testing:
- Payers/Clearinghouses/Others

- Claims submission testing
- Eligibility verification testing
- Stay current with impact(s) of healthcare reform legislation
- Refine workflows
- Build quality reporting

Go

- ICD-10 and care coordination: new rules
- Lack of contingency plans, including cash reserves



- Do more testing
- Be more prepared
- Adjust plans
- Recalculate budgets



- Establish ICD-10 transition budget
- Identify most used ICD-9 codes
- Establish how all software and hardware systems will be affected
- Engage billing services and clearinghouses about their plans

- Discover how payers' ICD-10 implementation plans affect you
- Documentation improvement
- Business process upgrades
- Assess staff training needs

- Set/adjust a training schedule
- Build cash reserve
- Widen your cash flow window
- Clinical data sharing strategies

Get on Track for ICD-10!

- Poor communication
- Lack of alignment and integration



- If you wait, losses could mount
- If you're dual coding, keep doing it



Keep Going!



- Visit NextGen Healthcare Knowledge Exchange 2.0
- Get NextGen Healthcare ICD-9/ICD-10 Comparison Utility
- Consider professional society web content/support [HIMSS, CHIME, MGMA, AHIMA]

- NextGen Healthcare ICD-10 Webinar Series – "Get on Track for ICD-10!"
- Use 3M ICD-10 Education Modules
- Visit CMS.gov
- Read ICD-10 Intro; FAQs

- Review CMS ICD-10 specs; updates
- Create/refine effectiveness measures; use data analytics
- Leverage NextGen Healthcare Consulting Services